



PRIVACY POLICY

VPFX FINANCIAL SERVICES L.L.C.

www.vpfxmena.com



DISCLAIMER

VPFX Financial Services L.L.C. (SCA License no: 20200000242) is an authorized and registered limited liability company under the law of the Securities Commodities Authorities (SCA), United Arab Emirates, under its exclusive partnership with VPFX Limited (Malaysia) to exclusively facilitate our UAE Nationals and Residents. However, VPFX Financial Services is not authorized to hold clients assets or money and all services are provided only on introduction and promotion basis.

1. Introduction

Protecting privacy and securing the personal and financial information of our current customers, former customers, and website visitors is a top priority for us. This Privacy Policy outlines how Ventura Prime FX Limited (hereafter referred to as “Ventura Prime FX”, “VPFX”, ‘us’, ‘we’ and ‘our’ as appropriate) collects, processes, and safeguards your information. By accessing any website operated by VPFX or any of its affiliates, or by opening an account with VPFX or any of its affiliates, you consent to the collection, use, and processing of your personal information in accordance with the practices described in this policy.

2. Collection And Retention of Your Personal Information

a. Methods of Collection

- VPFX collects your personal information both directly from you and indirectly through your relationship with us. Information may be gathered through the services you use, interactions with our website, or communication with our customer support team.

b. Purposes for Collection: The personal information we collect may be used for the following purposes:

- Verifying your identity.
- Opening a trading account, including issuing you an account number and password.
- Providing you with statements, trade confirmations, and other necessary documentation related to your account.
- Facilitating account funding and withdrawals.
- Offering customer service and account management.
- Notifying you of new and existing products, services, and promotions that may be of interest to you.

c. Types of Personal Information Collected: The information we collect includes, but is not limited to, the following:

- Personal Details: Full name, address, date of birth, telephone number, and email address.
- Regulatory Compliance Information: Government-issued photo identification (e.g., passport or ID card) for identity verification purposes.

- Financial Information: Account trading details, annual income, net worth, risk capital, bank account information, and credit card details.
 - Technical Information: IP address, web browser type, operating system, and internet service provider.
- d. Limitation of Data Collection: VPFX will only collect personal information that is necessary to provide you with our services and products. We are committed to minimizing data collection to that which is required for legitimate business and regulatory purposes.
- e. Access and Correction of Personal Information: The client has the right to request a copy of the personal information we hold about you. You may also request corrections, amendments, or updates to ensure that your personal information is accurate and up to date.
- f. Retention of Personal Information: If you choose to close your account with VPFX, we will retain your personal information in accordance with our legal and regulatory obligations. We will only use this retained information to comply with regulatory requirements and to periodically inform you about new products, services, and promotions that may be of interest to you.

3. Disclosure With Non-Affiliated Third Parties

- a. Non-Disclosure to Third Parties: VPFX will not sell, license, lease, or otherwise disclose your personal information to any third party for any purpose, except as described in this policy.
- b. Disclosure to Third-Party Service Providers and Joint Marketers: In order to support the products and services we provide to you, we may share your personal and account information with third-party service providers and joint marketers who are not affiliated with VPFX. This may include, but is not limited to, financial service institutions with whom we have joint marketing agreements, such as agreements to market financial products or services that we jointly offer, endorse, or sponsor. It may also include companies under contract to perform services on our behalf, such as vendors responsible for preparing and mailing statements, transaction confirmations, data processing, software maintenance, development, transaction processing, and marketing services.
- c. Confidentiality Agreements with Third Parties: We generally require that all non-affiliated third parties to whom we disclose your nonpublic personal information agree to maintain the confidentiality of such information. These third parties are permitted to use your personal information solely for the specific purposes for which we have engaged them, or as otherwise required by law. Furthermore, we seek to ensure that these non-affiliated third parties implement appropriate data security measures to protect against unauthorized access, use, or disclosure of your personal information.

- d. Limitations of Privacy Policy Coverage: Please note that non-affiliated third parties are not covered by VPFX's Privacy Policy, and we are not responsible for their privacy practices.
- e. Disclosure as Required by Law: VPFX may disclose your personal information to non-affiliated third parties, including regulatory authorities, as permitted or required by applicable law. For example, we may disclose personal information to cooperate with regulatory authorities, law enforcement agencies, or in response to subpoenas or other official requests. Additionally, we may disclose your personal information when necessary to protect our rights, property, or the safety of others.

4. Security Of Your Personal Information

- a. Protective Measures: VPFX implements physical, electronic, and procedural safeguards to protect your personal, financial, and account information. These safeguards are designed to ensure a secure trading environment and to mitigate the risk of unauthorized access, use, or disclosure of your information.
- b. Account Access and Credentials: Upon the establishment of an account with VPFX, you will be provided with a unique account number, along with a user ID and password. These credentials are essential for securely accessing our website and services. You are responsible for maintaining the confidentiality of your account credentials and must notify us immediately if you believe your account may have been compromised.
- c. Our employees are required to maintain and protect the confidentiality of your information and must follow established procedures to do so.
- d. We have limited access to your personal, financial, and account information to those employees and employees of our affiliates who need to know in order to conduct business, including servicing your account. These employees will have access to your account number and user id. Although certain employees have the ability to reset your account password and website password for you, they will not have access to your password, as they are not saved in our systems.
- e. We have employed adequate security measures based on recognized international standards, to safeguard your information and protect it from being disclosed, compromised, or leaked.
- f. Your personal, financial, and account information, including your credit card details (where applicable), will be disposed of or purged from our records based on our data retention policy, which is in compliance with recognized international standards.
- g. You are ultimately and solely responsible for maintaining the secrecy of your account number, user id, and passwords. In order to better safeguard this information, we highly recommend you the following precautions:

- Do not disclose your account number, user id, and passwords to anyone;
- Do not save your account number, user id, and passwords on any shared, public or private computer, tablet, mobile phone, or any other device;
- Avoid using public computers at internet cafes and similar places to access our website whenever possible;
- Immediately change your account website passwords after your first log-in:
- Change your account website passwords regularly and whenever you believe there may have been a breach or when you believe a breach may occur in the future;
- Choose strong passwords that are not easily breakable, including capitalized letters, numerical values, and symbols, and differ from other passwords you are using for other accounts;
- Do not configure the save password option on the web browser you are using;
- Ensure that the computer, tablet, mobile phone, or another device you are using has security controls, such as antivirus software;
- Ensure that the website you are accessing is a legitimate VPFX website;
- Make sure that the website is changed to “https” prior to entering any information, such as personal information, log-ins, passwords, and credit card information to ensure information is encrypted during transmission;
- Do not continue the transmission if the SSL Certificate of the website you are accessing does not belong to VPFX and immediately notify VPFX;
- Validate all calls, emails, or other communications from VPFX are genuine prior to disclosing any personal, financial, or account information; and
- Notify VPFX immediately if you believe your account or website access has been compromised or you even have a doubt that someone else tried to login with your credentials.

5. Changes To This Privacy Statement

- a. In the event any material changes are made to this statement, the revised Privacy Policy will be posted on our website as soon as reasonably practicable. By your continued use of the website and/or by opening an account with us, you hereby agree to accept this as notice provided to you.
- b. Any dispute over this statement is subject to the terms of this statement and our Terms of Business. If you have any questions that this statement does not address, please contact a support representative or email as urgent on support@vpfx.net



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